

Eagle House Surgery

Patient Participation Group (PPG)

Annual Report April 2013 – March 2104

Introduction

This has been an exciting year for the PPG at Eagle House Surgery as we have moved from being a virtual group into a real one

By March 2014, the virtual group numbers totalled 46 and the real PPG numbers totalled 8, the practice aspires to increase these numbers in the next year to reach between 2 and 5% of the practice population (currently standing at 8,400)

The group started meeting in November 2013 and has met monthly as they are establishing themselves. Achievements include:

- Agreeing terms of reference and roles for chairperson and secretary
- Contributing to a review of the culture and values that underpin Eagle House (EHS)
- Reviewing the content and advising on developments of EHS website
- Representing EHS at the North Dorset Health Network meeting
- Participating in the North Dorset PPG network and chairperson meetings
- Contributing to the DT11 forum that is planning a local community Health & Well Being event that will include support and activities from the PPG
- Networking with Whitecliff Mill Street PPG at locality meetings with a view to developing closer working relations

Plans for the next 12 months include:

- Increasing group membership and reviewing membership against practice demographics to ensure that the group is representative of the practice population
- Contributing to the design of the practice survey to be undertaken Summer 2014, and participate in decision making process to agree priorities from the results
- Identifying opportunities to actively engage with the practice population to undertake health promotion activities as well as developing a better understanding of priority issues
- Develop active relationships with more members of practice staff to consolidate the role of the PPG within the structures of EHS
- Continue to participate in local networking opportunities and actively contribute to health promotion activities in the town and surrounding area

EHS PPG is a member of the National Association of Patient Participation

Please see next page for details of demographic differences between Eagle House Practice population and the Patient Reference Group, this information will be used to target patients to encourage membership that is more truly representative of the practice population

Practice population profile March 2014				PRG profile March 2014				Diffrence
Age				Age				Age
Practice population	8387			PRG population	46			
Under 16	1799	% Under 16	21.4%	Under 16	0	% Under 16	0.0%	-21.45%
17 - 24	706	% 17 - 24	8.4%	17 - 24	3	% 17 - 24	6.5%	-1.90%
25 - 34	952	% 25 - 34	11.4%	25 - 34	1	% 25 - 34	2.2%	-9.18%
35 - 44	1041	% 35 - 44	12.4%	35 - 44	0	% 35 - 44	0.0%	-12.41%
45 - 54	1191	% 45 - 54	14.2%	45 - 54	5	% 45 - 54	10.9%	-3.33%
55 - 64	1021	% 55 - 64	12.2%	55 - 64	10	% 55 - 64	21.7%	9.57%
65 - 74	994	% 65 - 74	11.9%	65 - 74	18	% 65 - 74	39.1%	27.28%
75 - 85	541	% 75 - 85	6.5%	75 - 85	8	% 75 - 85	17.4%	10.94%
Over 85	142	% Over 85	1.7%	Over 85	1	% Over 85	2.2%	0.48%

Ethnicity				Ethnicity				Ethncity
Practice population disclosed	3991			PRG population	46			
White		White		White		White		
British Group	3825	% British Group	95.8%	British Group	45	% British Group	97.8%	2.0%
Irish	9	% Irish	0.2%	Irish		% Irish	0.0%	-0.2%
Mixed		Mixed		Mixed		Mixed		
White & Black Caribbean	6	% Wht & Black Caribbean	0.2%	Wht & Black Caribbean		% Wht & Black Caribbean	0.0%	-0.2%
White & Black African	16	% White & Black African	0.4%	White & Black African		% White & Black African	0.0%	-0.4%
White & Asian	0	% White & Asian	0.0%	White & Asian		% White & Asian	0.0%	0.0%
Asian or Asian British		Asian or Asian British		Asian or Asian British		Asian or Asian British		
Indian	7	% Indian	0.2%	Indian		% Indian	0.0%	-0.2%
Pakistani	1	% Pakistani	0.0%	Pakistani		% Pakistani	0.0%	0.0%
Nepalese	0	% Nepalese	0.0%	Nepalese		% Nepalese	0.0%	0.0%
Bangladeshi	7	% Bangladeshi	0.2%	Bangladeshi		% Bangladeshi	0.0%	-0.2%
Black or Black British		Black or Black British		Black or Black British		Black or Black British		
Caribbean	6	% Caribbean	0.2%	Caribbean		% Caribbean	0.0%	-0.2%
African	0	% African	0.0%	African		% African	0.0%	0.0%
Chinese or other ethnic group		Chinese or oth ethnic grp		Chinese or oth ethnic group		Chinese or oth ethnic grp		
Chinese	8	% Chinese	0.2%	Chinese		% Chinese	0.0%	-0.2%
Any Other	106	% Any Other	2.7%	Any Other	1	% Any Other	2.2%	-0.5%
Not disclosed/recorded	4396	% not disclsd/recrd	52.4%	Not disclosd/recrd				

Gender				Gender				Gender
Number of Males	3951	% of Males	47.1%	% Male	20	Number of Males	43.5%	-3.6%
Number of Females	4486	% of Females	53.5%	% Female	26	Number of Females	56.5%	3.0%

Practice Specific Care groups		
e.g. learning disabilities, substance misuse, nursing homes, travelling community, Faith groups etc.		
Patients with learning disability - 36		
Carers - 158 (0.02 of pt population)		

Action plan for Eagle House Patient Participation Group at March 2014

	Objective	Action	By whom	When
1	Increase participation group membership to 12 and broaden membership to reflect a cross section of the practice population	1. Update website to reflect differences between participation and reference group 2. Use National PP week to promote group during surgery opening times	1. SDW & Peter Anthony 2 PPG group members	1. ASAP 2. June 14
2	Increase reference group membership to between 2 and 5% of practice population (between 170 and 424 of our 8,500 practice population)	As above	As above	As above
3	Broaden the membership of the participation and reference groups so that specific groups are represented in relation to profile of practice population	Identify detail of practice population and numbers within specific groups within practice	SDW & Peter Anthony to provide analysis of practice population	
4	Ensure web site is up to date and meeting needs of practice patient population	Participation group members to review areas of the website and feedback to Peter Anthony to make changes	Group members & Peter Anthony	Ongoing
5	Support practice in making decisions about how services can be developed and improved			
6	Publicise activities of the Participation Group	Contribute to the content of the newsletter	Group members & Peter Anthony	Quarterly
7	Represent Eagle House Surgery at local town and North Dorset events	1. Representatives participate in planning and delivering DT11 Health & Wellbeing event 2. Represent EHS at North Dorset Participation and Health Network events	Group members	Ongoing
8	Encourage communication of public health messages	Support DT11 in the development of Health & Well Being event	Group members	Sep-14
9	Develop local volunteering to support health & well being in the community			
10	Affiliate to appropriate organisations to keep aware of local and national initiatives	Retain membership of NAPP and North Dorset Patient Participation groups. Also maintain with Blandford and DT11 forums	Group members & SDW	Ongoing