

EAGLE HOUSE SURGERY

Patient Participation Group Steering Group

Notes of meeting 05.05.15 5.05 pm

Present: Mike Lofthouse, Sarah Dummer-Wade, Lynn MacGrath, Hilary Over, John Imber.

1. Apologies were received from Adrienne McIntosh, Sylvia Hixson Andrews, Keith Harrison and Val Imber.
2. Update from the practice: the recruitment process has started but has not yet resulted in a new GP, which is causing some problems for the practice manager, in scheduling GPs for all sessions.
3. The CQC inspection is imminent – the inspectors would probably like to meet PPG members and those of us present agreed that, given sufficient notice, we would be happy to attend.
4. There were no reports from meetings attended. ML is to attend the North Dorset Health Focus meeting and Community Lunch tomorrow. LM to invite KH to next PPG meeting, so that he can give us a briefing on the afternoon's meeting that day.
5. Clinical Services Review: SDW showed us some organisational charts which were available at the last clinicians' meeting. It seems that the current thinking is for 1 purple category hospital (all facilities) and 2 green. There was a general discussion about the CSR and how it needs to be more cost-focussed.
6. ML had downloaded the NAPP PPG Awareness Week pack. Volunteers for spreading the word regarding the PPG are as follows:

Monday 1st June – ML at Blandford Camp

Tuesday P.M. - SDW Eagle House

Thursday A.M. - HO at Eagle House

On Friday 5th, it will be the Health and Wellbeing Event at the Corn Exchange – KH will be available for this and Whitecliff surgery PPG members will be there.

SDW to liaise with Whitecliff regarding the possibility of Healthcare Assistants being present to carry out health checks, providing there is a suitable, private area.

7. We discussed the question of providing a donation facility at the practice, for the Nepal disaster. ML to draft a poster, showing how to donate online and he will also check if e.g. Rotary have collection boxes.

Any other business: LM mentioned problems with Boots pharmacy and the new online prescription system. ML commented that Boots have a monopoly in Blandford. LH to write to NDCCG to draw this to their attention, with a view to introducing some competition into the town.

SDW commented that, as a part of the online system, patients will now be able to view their own medical record, upon re-registering for the online services. JI asked about the retention of patient info and SDW explained the difference between Shared Care Data (primarily a

government initiative to look at trends and plan for future services; this was withdrawn, due to commercial implications) and Summary Care record, which is a part of the NHS spine data system. This gives basic info such as NHS number, DOB, most medications and allergies. Patients have been given the opportunity to opt out of this.

Next meeting: Thursday 11/06/15 at 05.05 p.m.

Action points

LM to invite KH to next PPG meeting and ask if he would be able to help with PPG representation at Health and Well-being event. (Emailed 06/05/15).

LM to email EW to ask if he will help with PPG awareness week. (Emailed 06/05/15, no reply to date).

LM to draft letter to NDCCG re pharmacies.