

EAGLE HOUSE SURGERY

Patient Participation Group
Meeting 27th April 2016 – 6.00pm

Apologies: Keith Harrison, Della Jones, Angela Walden, Sid Falla
Present: Hilary Over, Mary Falla, Annette Davies, Lorraine King, John Imber, Val Imber
In attendance: Sarah Dummer-Wade (Practice Manager) Gwyn Bates (Whitecliff surgery)
gwyn.bates@hotmail.co.uk

1. Introductions & welcome.
2. Update from existing PPG members about review undertaken with Keith Harrison. The group had worked through the NAPP “Developing Quality Patient Participation – which included discussing roles and responsibilities within the group.
3. Developing links with Whitecliff Surgery Gwynn Bates summarised their terms of reference for WCMS which focuses on the PPG as a “critical friend”. They meet every 8 weeks, and have a set format for each meeting divided into 3 areas
 1. Practice update (report from Practice Manager – no of appointments, complaints, staff update etc) inc GP participation towards the end of the meeting
 2. Developments locally within the NHS – locality & county updates
 3. Links to community groups in Blandford and promoting self-care eg Carers, meeting - dementia.The group agreed that this was a useful model and that EHS may benefit from the same format The Whitecliff PPG also has a current sub-group to address specific niggles. Suggestion that niggles could be identified at public events – eg Health & Wellbeing event where members of the public might be more comfortable providing feedback away from the surgery
4. Developing the relationship between PPG and Practice Staff. WCMS provides secretarial support for their meetings, SDW to continue to provide notes of EHS meetings. SDW confirmed that practice staff are available to attend PPG meetings but identified that Wednesday is not a good day for GP participation
5. Communication with patients via email, website, Newsletter and local press – WCMS writes a page on their practice newsletter. Spring newsletter to be e-mailed from EHS next week. Suggestion that some articles could be included in Forum Focus. Val & John to explore opportunities with Forum Focus. Hilary to identify sections of newsletter that would be appropriate to include
6. Local Meetings - Chairs Group /
 - Health & Well Being event 1st & 2nd July – joint stall with WCMS – carers plus ?BPs from HCAs. Hilary will co-ordinate attendance from EHS. Gwyn will organise a planning meeting for interested parties
 - Next meeting of Chairs group - 10th May at 10am (Abbey View). In view of there being no chair person for EHS, anybody able to attend on our behalf would be very welcome. Notify SDW or Keith Harrison if able to attend. Gwyn happy to provide transport
 - 25th May Health Network meeting– Val & John to attend
7. Local view of current Primary Care provision in Blandford – discussion about recent press coverage in the BVM and also Forum Focus

8. Change of provider for NHS Health Checks – SDW described the formation of the North Dorset GP federation “Acorn Health” to bid for future health contracts. This process had been successful in some areas but not in the provision of NHS HealthChecks (Is a check to assess cardio-vascular disease risk and is available for 40 -74 year olds who are not on regular medication and/or not being monitored for a known health condition) The contract for NHS Health Checks in North Dorset has been awarded to Boots the Chemist by Public Health (part of Dorset County Council)
9. Government proposals for the development of Primary Care – there was no further information from the practice about the proposed increase in government spending announced during the last few weeks that will take funding for GP practices from its current 8% of health spending, back up to its previous 11% levels
10. Any other business
 - 10.1 NAPP membership - SDW confirmed that Eagle House is a member of the National Association of Patient Participation. The monthly newsletter is available on the PPG section of the Eagle House web site and membership is paid for by the Clinical Commissioning Group. NAPP organises annual conferences, last years was attended by EHS chairperson of the time
11. Date of next meeting – Tuesday 21st June 6pm
Tuesday 6th September
Thursday 10th November