**WHITECLIFF GROUP PRACTICE PARTICIPATION GROUP (PPG)**

**MINUTES OF MEETING HELD AT THE BLANDFORD SURGERY**

**Wednesday 26th August 2015.**

**Part 1: Practice Matters**

1. **Welcome and Apologies**

**Present:** Hazel Haigh, Grahame Downer, Freddie Bannock, Gwyn Bates, Kim Bateman, Liz Lee, Joyce Lee, Charlie David-Lloyd, Sue Inman (POPP), Carol Tilley (Practice Manager), Sandra Green (Assistant Practice Manager) Dr Mark Nankervis.

**Apologies** Carol Tompsett, Sarah Pickering, Jane Bristow, Mary Bealey, Sue Benefer, Ted Moss, Fiona MacEwen.

Gwen welcomed Sue Inman from POPP.

1. **Actions form last meeting**

Minutes from last meeting were read and accurate.

Matters arising, Cark Park notice’s to use the pay and display car park situated behind Eagle House surgery are now displayed in surgery and posted on website.

Chloe Mutton has now moved away from the area, it is unclear from PRAMA Care who will be replacing her, but Chloe had completed a lot of work with other agencies and has left their contact details so all her good work will not grind to a holt. The Men’s skittle group has folded, Pamper days for carer’s will continue and more groups are coming on board, aimed at younger age groups such as a Badminton group.

1. **Q & A Practice Report**

Our Nurse Practitioner Nicola Bennett has now joined our team. There is confusion with the definition between a Practice Nurse and a Nurse Practitioner. A Nurse Practitioner offers care complementary to that offered by GP’s and other health care professionals and augments the care that a team can deliver. They have a wide range of skills and broad knowledgebase and the ability to deliver specific aspects of care. The patient has the opportunity to consult with either a GP or NP or both. A NP may work with the patient to determine a plan of care and may deliver a large proportion of that care themselves or in partnership with the GP. We are getting good reviews from patients and Nicola is helping our GP’s with the acute on the day work.

A concern was raised, that with three chemists in Blandford, only one of the chemists is open until 6.30pm, after this time any prescription has to be either taken to Poole where chemists are open until 11pm, or the patient has to wait until the Blandford chemists open the next day. Whitecliff Non-Dispensing patients are given an emergency supply for any urgent medication prescribed after 6.30pm. Also during the day the chemists are using locum pharmacists and sometimes may only have two pharmacists covering three chemists. NHS England commissioning are aware of the issues. **Action:** **CT advised that she would raise the concern with Julia Booth from the Commissioning group.**

1. **Practice Projects**

● **Dorset Vanguard Project.**

This is developing new care models of working, to meet the needs and preferences of our local population. The purpose to increase the quality of care to our patients, redesigning the way care is delivered. It will look at integration expand multi-agency teams setting up hubs for physio, district nursing etc.

● **Community Pharmacists Project.**

This is a project being set-up to include community pharmacists into the practice multi-disciplinary teams. We already have Mike Field in place completing medication reviews for our patients. There is also a need for prescribing pharmacists and ACORN will put in a bid working with other surgeries for this need.

● **ISPACE Accreditation (Dementia)**

The new mobility chairs have arrived and are in place.

Promotion of partnership working with carer’s is on the way with a carer’s stall being set-up monthly in Whitecliff Surgery next date Thursday 27th August AM anyone wishing to come along at any time to help are very welcome. Kim, Hazel, Gwen and Liz all would be interested in coming along to help, with the help of Jane Bristow to increase our practice carers register to make sure we can offer the help required to patients some of whom do not realise that they are classed as carer’s. It was also suggested that this would be a good idea to also set-up at Child Okeford Surgery.

**Action:Gwyn to liaise with Jane and Debbie.**

● **Patient Surveys (Linked to Dementia project above)**

Members of the PPG will be looking to complete the survey for this project template to be agreed and a sub-group from the PPG to be arranged. **Action:Gwyn to arrange with Carol**

**Part: The Wider Health Community**

1. **Dorset PPG Chairs Forum Update**

Attended by Gwen and Graham along with chairs from Gillingham, Shaftesbury, Sturminster Newton, Sherborne and Eagle House surgeries. At the last meeting held earlier today the forum met with Dr Rob Childs , North Dorset Locality GP representative on the CCG and were able to ask questions about the postponement of the CCG consultation exercise.

1. **Clinical Services Review**

The consultation on the CSR has now been put on hold until the new year 2016. The work todate appeared to be largely about the services to be provided by the three acute hospitals in Poole, Bournemouth and Dorchester. However, it had been realised that more work needed to be done on how the community based health services would tie in with the work of the acute hospitals. There had been an exchange of correspondence between Dorset Healthwatch and the CCG which is attached to these minutes for greater clarity on the matter.

You can find the reasoning by visiting- <http://www.dorsetsvision.nhs.uk/dorsets-gp-leaders-update-on-when-the-public-will-be-consulted-on-proposals-to-improve-local-health-services/>

Gwyn also mentioned the review of mental health services being undertaken separately from the CSR and an open meeting to be held in Shaftesbury. Gwyn encouraged any member of the PPG with an interest in this area to attend.

1. **Health Network Meeting Update**

Next meeting will be held 9th September at Sturminster Newton, Stour View Centre. Agenda will be sent out soon. Gwyn invited volunteers to come forward to attend in her place at this meeting. Hazel Haig expressed an interest. **Action: Gwyn to forward details.**

1. **Acorn Health Ltd**

This company has now been set-up. Directors made up of 1 person from each of 9 North Dorset Surgeries. It is a company set-up to put in bids for services and to sub-contract these services to the surgeries.

The Whitecliff Group Practice has won a 3 year contract to look after ward cover for Blandford Hospital. Dr Wear and Dr Jones will be the GP’s doing ward rounds for this contract.

**Part 3: Developing a Community Active Group**

1. **Sue Inman- Partnership for Older People (POPP)**

Dorset POPP is primarily a partnership between Dorset County Council, Dorset Clinical Commissioning Group, the Third Sector and older people (over 50). However, the programme has developed a robust working partnership that extends beyond this and includes a range of other service providers, including Dorset Fire and Rescue, Dorset Police, libraries, community matrons, community pharmacies and others.

Dorset has been broken down into 33 'clusters' to ensure local focus and delivery of all elements of the programme.

The vision of Dorset POPP is 'to build supportive communities to enable older people to remain living in their own homes for as long as they wish' by developing responsive, appropriate services and activities at a localised level.

Previously known as POPP Community Leaders, the role of the POPP Champions is to challenge and change the way that services are provided to older people and to help to build supportive neighbourhoods so that older people can maintain their independence. Also the role of the Wayfinders is to provide signposting and support to older people who may require information or activities to support health promotion and independence. There is Wayfinder coverage across each of the Dorset POPP 33 clusters. They can tell you where the local lunch clubs are, how to get your toenails cut, where to go for a local yoga class, how to sign up for a course and lots more.

Managed by Help and Care, Wayfinders work flexibly, managing their own diary to suit what's happening in their local communities. They base themselves in convenient locations such as libraries, GP surgeries, community pharmacies or supermarkets, so you can find them easily and ask for their help.

Visit- <https://www.dorsetforyou.com/popp>

Diana West has started a Befriending service this is a new free telephone service based at the POPP Pokesdown office and can link to other services. **Action- to make Debbie Collins (Carer’s Lead) and Alicia Collins (HCA) at Whitecliff Group Practice aware of this new service.**

1. **A.O.B**

Flu Clinics have been set- Saturdays- 3rd October at Child Okeford Surgery and 10th and 24th at Whitecliff Surgery.

Joyce Lee mentioned an open day at MI-LIFE (Previously PLUSS) is a private company providing servicing and maintenance to the general public, also providing a comprehensive range of services for professional institutions such as Care Homes, Residential Homes, Hospice's and NHS Trusts. They service and maintain Hoisting and lifting equipment in strict accordance to LOLER regulations. They also service powered and manual wheelchairs, profiling beds and electric mobility scooters.

**Date of next meeting Wednesday 28 October at 6pm**

**Please note change of date to that agreed at the meeting.**

**(If you are unable to attend this date please let us know)**